

RCS Privacy Policy

Updated: October 1, 2024

This Privacy Policy governs the manner in which our websites collect, use, maintain and disclose information collected from users (each, a "User") of the www.rcskids.org website ("Site"). This privacy policy applies to our Site and all products and services offered by our websites.

Personal identification information

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our sites, place an order, and in connection with other activities, services, features or resources we make available on our Sites. Users may be asked for, as appropriate, name, email address, mailing address, phone number, credit card information. Users may, however, visit our Sites anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personal identification information, except that it may prevent them from engaging in certain Sites related activities.

Non-personal identification information

We may collect non-personal identification information about Users whenever they interact with our Sites. Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Sites, such as the operating system and the Internet service providers utilized and other similar information. Our Sites may use "cookies" to enhance User experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert them when cookies are being sent. If they do so, note that some parts of the Sites may not function properly.

How we use collected information

RCS may collect and use Users personal information for the following purposes:

- A. To improve customer service
Information users provide helps us respond to customer service requests and support needs more efficiently.
- B. To improve our Sites, we may use feedback to improve our products and services.
- C. To process payments, we may use the information Users provide about themselves when placing an order only to provide service to that order. We do not share this information with outside parties except to the extent necessary to provide the service.
- D. To send periodic emails We may use the email address to send User information and updates pertaining to their order. It may also be used to respond to their inquiries, questions, and/or other requests. If User decides to opt-in to our mailing list, they will receive emails that may include company news, updates, related product or service information, etc. If at any time the User would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email.

How we protect data collected

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Sites.

Sensitive and private data exchange between the Sites and its Users happens over an SSL secured communication channel and is encrypted and protected with digital signatures. Our Sites is also in compliance with PCI vulnerability standards in order to create as secure of an environment as possible for Users.

Sharing user personal information

We do not sell, trade, share, or rent Users personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates and advertisers for the purposes outlined above. We may use third party service providers to help us operate our business and the Sites or administer activities on our behalf, such as sending out newsletters or surveys. We may share your information with these third parties for those limited purposes provided that you have given us your permission.

Rebekah Children's Services will not share or sell the customer's consent for SMS messages and phone numbers collected for SMS to any third parties under any circumstances.

Third party websites

Users may find advertising or other content on our Sites that link to the sites and services of our partners, suppliers, advertisers, sponsors, licensors and other third parties. We do not control the content or links that appear on these sites and are not responsible for the practices employed by websites linked to or from our Sites. In addition, these sites or services, including their content and links, may be constantly changing. These sites and services may have their own privacy policies and customer service policies. Browsing and interaction on any other website, including websites which have a link to our Sites, is subject to that website's own terms and policies.

Changes to this privacy policy

RCS has the discretion to update this privacy policy at any time. When we do, we will revise the updated date on the Sites. We encourage Users to frequently check the Sites for any changes to stay informed about how we are helping to protect the personal information we collect.

Your Consent

By using our site, you consent to our privacy policy.

Contacting Us

If there are any questions regarding this privacy policy, you may contact us using the information below.

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